

Troubleshooting

Q. The unit doesn't work.

A1. Is it switched on? If so,

A2. Has the unit scrolled through its colors? If so,

A3. Please contact us for further assistance.

Contact Details

For USA please email office@experia-usa.com

For UK and rest of the world email support@experia-innovations.co.uk

Telephone: (800) 882-4045

Please note: email is our support team's preferred communication and this takes precedence over telephone calls.

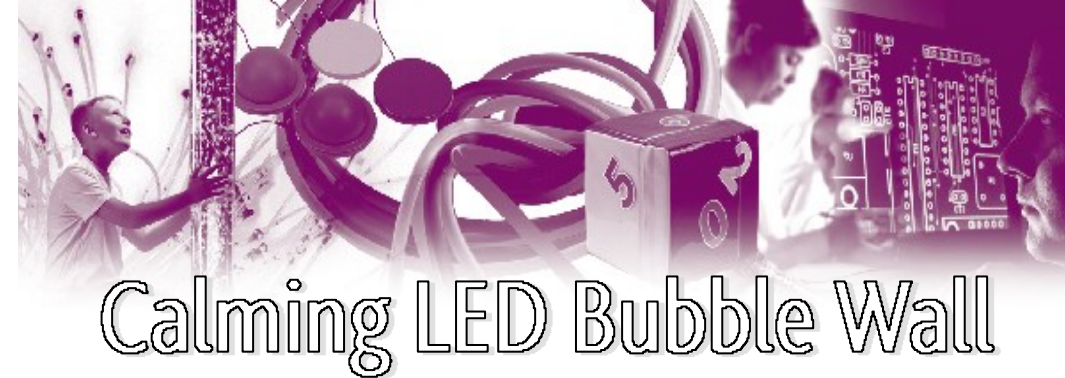
experia 
multisensory for everyone

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Congratulations on the purchase of your Calming LED Bubble Wall!

The Calming LED Bubble Wall has been designed specifically for people with special needs and should, if used in accordance with these guidelines, offer years of fun!

The Calming LED Bubble Wall is designed to calm and relax an individual in certain settings. It is the brightest LED Bubble Wall currently available (at time of print) and produces a rainbow of colors.

Please ensure you read and follow these instructions carefully before operating the unit. Please keep this manual for future reference.



WARNING: CHOKING HAZARD

Small Parts: Not suitable for children under 3 years.



3+ years

Features

- Ergonomic design
- Latest LED technology. No changing bulbs.....EVER!
- Low voltage transformer – supplied
- Easy maintenance
- Durable
- Easy to use
- 1 Year Manufacturers Warranty

Getting Started

It is essential that the Experia Bubble Wall is not wall mounted but rests on the floor or a suitable load bearing surface. We highly recommend installation by a qualified installer or a highly competent maintenance person.

Attached to your Experia Bubble Wall are two pairs of metal “French cleats”. One half of each pair is already mounted to the Bubble Wall. The other piece of each pair will mount to your wall and interlock to support the bubble wall. Remove the two loose pieces and set aside. We highly recommend that you mount these into the wall studs of your wall. If this is impossible, please use appropriate wall anchors of at least 75 lbs. each. Fasteners for mounting to the wall are not included, as the type of fastener needed will vary. Please ensure you select the appropriate fastener for your type of wall.

1. After choosing the location for mounting the Bubble Wall, measure up from the floor and make a mark at 5 3/4” and another mark at 56 1/2”. Using a level extend the line 18” (make sure the mark does not extend beyond the sides of the unit).
2. Place the removed metal cleat over the line, with the mounting holes in the cleat centered over the line. Mark the mounting holes. We recommend you use at least 3 anchors per bracket if you are not screwing into a wall stud.
3. Repeat step #2 with the other cleat.
4. Install the brass “mirror bracket” to the top center of the back of the Bubble Wall as illustrated to the right. Once the Bubble Wall is mounted, this will prevent it from being lifted off of the French cleat.
5. Once in place, mark the hole in the mirror bracket and install an anchor. Your Bubble Wall should be securely mounted to the wall.
6. Plug in the XLR connector (right) from the transformer. Then, plug the transformer into a nearby 110v outlet.



Pack contents

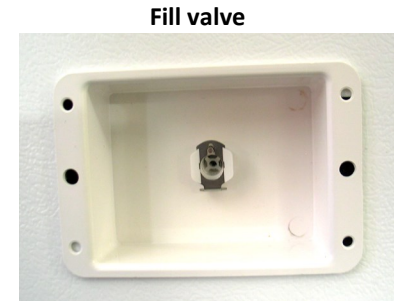
- 1 x Calming LED Bubble Wall
- 2 x Wall Mounting Cleats
- 1 x Brass Plate with screws
- 1 x Drain/Fill Kit
- 1 x Low Voltage Transformer

Filling / Changing Bubble Wall Water

All bubble walls require the water in them to be changed every 6–12 weeks to slow the build up of any bacteria. The unique draining valve on the Experia Bubble Wall makes this normally time-intensive task much quicker. We recommend you use a 2 gallon bucket.

Filling

1. Remove the white plastic cover at the bottom of the tank to reveal a valve (right).
2. On the transfer pump, locate the hose with the male plastic fitting at the end, and insert this end into the fill valve. It will “click” into place.
3. Dip the other end of the transfer pump hose into your bucket of distilled water. **Although not required, we recommend adding 3/4 oz. of BCB water treatment (sold separately) to the bucket of water.**
4. Step on-and-off of the foot pump to start filling the Bubble Wall tank
5. Fill the tank until the water level reaches the fill line. **DO NOT OVERFILL. THIS CAN CAUSE AN INTERNAL LEAK THAT IS NOT COVERED UNDER WARRANTY.**



Fill valve



Transfer Pump

Emptying

1. Remove the white plastic cover at the bottom of the tank to reveal the fill valve.
2. Place the end of the emptying hose WITHOUT a plastic fitting into a bucket. Plug the end with the plastic fitting into the valve until you hear it “click”.
3. The water should flow out of the bubble wall on its own. This will happen slowly.
4. Once the water has finished emptying from the tank, empty the bucket in a suitable place.

DO NOT FILL THE TANK ALL THE WAY! Once the Bubble Wall is switched on the air displacement caused by the internal pump to create the bubbles will cause the water level to rise. **If the Bubble Wall tank is filled above the fill line, water may leak from the top of the tank and cause internal damage.**

Emptying Hose