

## Troubleshooting

Q. The unit doesn't work.

A1. Is it switched on? If so,

A2. Has the unit scrolled through its colors? If so,

A3. Please contact us for further assistance.

## Contact Details

For USA please email [office@experia-usa.com](mailto:office@experia-usa.com)

For UK and rest of the world email [support@experia-innovations.co.uk](mailto:support@experia-innovations.co.uk)

Telephone: (800) 882-4045

**Please note:** email is our support team's preferred communication and this takes precedence over telephone calls.

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multisensory for everyone



multisensory room



MILE room



sensory pool



soft play



sensory bathroom



interactive floor & walls



# IRiS Bubblewall

## 010047

# Product Manual

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**Congratulations** on the purchase of your IRiS LED Bubble Wall!

The IRiS LED Bubble Wall has been designed specifically for people with special needs and should, if used in accordance with these guidelines, offer years of fun!

The IRiS LED Bubble Wall is designed to calm and relax an individual in certain settings. It is the brightest LED Bubble Wall currently available (at time of print) and produces multiple shades of colors when used in calming mode.

Please ensure you read and follow these Instructions carefully before operating the unit. Please keep this manual for future reference.

## Features

- Ergonomic design
- Latest LED technology. No changing bulbs.....EVER!
- Low voltage transformer – supplied
- Easy maintenance
- Durable
- Easy to use
- 1 Year Manufacturers Guarantee (Collect and Return)

## Pack contents

- 1 x IRiS LED Bubble Wall
- 1 x Wall Mount Kit
- 1 x Drain/Fill Kit
- 1 x Low Voltage Transformer

## Getting Started

It is essential that the Experia Bubble Wall is not wall mounted but rests on the floor or a suitable load bearing surface with at least two wall brackets to prevent the unit falling forwards.

Enclosed with your Experia Bubble Wall you should find some brass mirrors plates (see images, below). These can be used to help secure the Experia Bubble Wall to a wall.

They will be either packed in a bag in the packaging or already fitted to the rear face of the Experia Bubble Wall (see images below).



Fig.1 – pre-attached mirror plate.



Fig.2 – Ready for wall mounting.

Fasteners for mounting to the wall are not included, as the type fastener needed will vary. Please ensure you select the appropriate fastener for your type of wall. Wall fasteners must be strong and secure to ensure the weight of the Bubble Wall is stabilized. We recommend a minimum strength of 50 lbs. per fastener.

Once securely mounted to the wall, simply fill the bubble wall (see below), and plug in the XLR connector (right) from the transformer. Then, plug the transformer into a nearby 110v outlet.

## Changing Bubble Wall Water

All bubble walls require the water in them changed every 4 – 6 weeks to slow the build up of any bacteria. The unique draining valve on the Experia Bubble wall makes this normally time-intensive task much quicker. We recommend you use a 2 gallon bucket



## Emptying

1. Remove the white plastic cover at the bottom of the tank to reveal a valve.
2. Using the emptying hose which has a white plastic male end, clip the male end into the valve and dip the other end of the hose into a clean empty bucket.
3. The water should flow out of the bubble wall on its own.
4. Once the water has finished emptying from the tank, empty the bucket in a suitable place.

### Transfer Pump



## Filling

1. Remove the white plastic cover at the bottom of the tank to reveal a valve
2. With the hoses attached to the Transfer Pump, locate the male end into the valve
3. Dip the end of the other Transfer Pump hose into a bucket of clean water
4. Push and pull the Transfer Pump plunger to start filling the Bubble Wall tank
5. Fill the tank until approximately  $\frac{3}{4}$  full

### Emptying Hose



**DO NOT FILL THE TANK ALL THE WAY!** Once the Bubble Wall is switched on the air displacement caused by the internal pump to create the bubbles will cause the water level to rise. If the Bubble Wall tank is filled above  $\frac{3}{4}$  full then water may leak from the top of the tank and cause internal damage.